



Outcomes  
First Group

# Anti-bribery Policy & Procedure

Policy folder: Human  
Resources



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## 1.0 INTRODUCTION

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1.1 Outcomes First Group is committed to the highest standards of ethical conduct and integrity in its business activities and this policy should be read in conjunction with the Group Code of Conduct and Ethics.

1.2 The policy applies to all those employed by and associated with the Group.

**Implementation:** It is the responsibility of line managers to ensure that staff members are aware of and understand this policy and any subsequent revisions.

## 2.0 DEFINITIONS

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Word / Term	Descriptor
Bribe	The provision of a financial or other advantage in connection with a person performing a function “improperly”.

## 3.0 PURPOSE

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3.1 It is important to ensure that any management action taken is fair and consistent and in keeping with the Outcomes First Group’s Equality Policy and practices. Therefore, the policy, procedures and processes identified within this document are applied to all staff irrespective of age, ethnicity, gender, marital or civil partnership status, nationality, offending history, race, disability, religion or belief, sexual orientation, social status, trade union membership or working patterns.

## 4.0 RESPONSIBILITIES

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4.1 Every Employee and associated person acting for, or on behalf of, the Company is responsible for maintaining the highest standards of business conduct.

- 4.2 Any breach of this policy is likely to constitute a serious disciplinary, contractual and criminal matter for the individual concerned and may cause serious damage to the reputation and standing of the Company.
- 4.3 All Employees and associated persons are required to familiarise themselves and comply with this policy.

## 5.0 THE BRIBERY ACT 2010

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5.1 The Bribery Act 2010 came into force on 1 July 2011. The Act was introduced to replace previous legislation and now also targets overseas corruption by organisations that have a connection with the UK. It applies to UK and international organisations and also UK individuals.

5.2 The Act sets out two general offences of bribing, and being bribed, which are committed when someone:

- offers, promises or gives another person a bribe
- requests, agrees to receive or accepts a bribe

5.3 These offences are not new but are restated more clearly than under previous law.

## 6.0 IMPLICATIONS FOR THE GROUP

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6.1 In section seven of the Act, a new corporate offence has been introduced. An organisation will be liable if a person associated with it bribes another person intending to obtain or retain business, or an advantage in the conduct of business for the organisation.

6.2 An associated person could be an employee, agent, contractor, sub-contractor or supplier acting on behalf of the organisation.

6.3 A commercial organisation will have a full defence if it can show this it had adequate procedures in place to prevent bribery. What will constitute as adequate procedure will depend on the nature of each individual organisation. Guidance issued by the Government sets out six principles that and Employer must consider when preparing adequate procedures,



- **Proportionate Procedures:** the procedures put in place by an organisation should be proportionate to the bribery risks it faces and to the nature, scale and complexity of its business activities.
- **Top Level Commitment:** senior managers within the organisation should be committed to preventing bribery by persons associated with it and adopt a culture where bribery is unacceptable.
- **Risk Assessment:** a risk assessment should be carried out to assess the nature and extent of an organisation's exposure to potential external and internal risks of bribery on its behalf by persons associated with it. This assessment should be carried out on a regular basis and be well documented.
- **Due Diligence:** due diligence procedures should be applied in respect of persons who perform or will perform services for or on behalf of the organisation in order to mitigate identified bribery risks. This should be proportionate to the organisation and a risk-based approach used.
- **Communication (including training):** all bribery prevention policies and procedures should be understood throughout the organisation. Training should also be carried out if the organisation is within a high-risk industry.
- **Monitoring and Review:** the organisation should monitor and review procedures on a regular basis and make any improvements where necessary.

## 7.0 PENALTIES

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- 7.1 The penalties for breaching the provisions of the Act carry unlimited fines for businesses; and up to 10 years' imprisonment and unlimited fines for individuals.

## 8.0 POLICY STATEMENT

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The organisation and its directors are committed to the prevention of bribery by those employed and associated with it. The organisation is committed to carrying out business fairly, honestly and openly, with zero-tolerance towards bribery. This is achieved by:

- carrying out a risk assessment to ascertain the risk of bribery
- instigating procedures proportionate to that risk
- having good internal controls and record-keeping
- securing the commitment of directors, managers and all staff to the prevention and detection of bribery
- developing a culture in which bribery is unacceptable
- undertaking due diligence procedures proportionate to the assessed risk of bribery
- effectively communicating the anti-bribery policy to all staff
- training all staff to recognise bribery so that they can avoid it and be alert to possible instances of bribery
- having clear procedures on what to do should bribery be suspected
- training all staff so that they are aware of what to do should they discover a possible instance of bribery
- monitoring and reviewing the effectiveness of the bribery procedures and updating them as necessary to ensure that they remain effective.

## 9.0 OFFERING BRIBES

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9.1 The organisation expressly prohibits any person employed by or associated with it from offering, promising or giving any financial or other advantage to another person where it is intended that the advantage will bring about improper performance by another person of a relevant function or activity, or that the advantage will reward such improper performance.

9.2 This organisation prohibits any person employed by or associated with it from offering, promising or giving any financial or other advantage to another person where it is believed that the acceptance of the advantage offered, promised or given in itself constitutes the improper performance of a relevant function or activity.

## **10.0 ACCEPTING BRIBES**

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- 10.1 The organisation expressly prohibits any person employed by or associated with it from requesting, agreeing to receive or receiving any financial or other advantage with the intention that a relevant function should be performed improperly as a result of the advantage or as a reward for performing the relevant function improperly.
- 10.2 The improper performance of a relevant function in anticipation of receiving financial or other advantage is also prohibited.

## **11.0 BRIBING A PUBLIC OFFICIAL**

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- 11.1 The organisation expressly prohibits the bribing of a UK or foreign public official in order to obtain or retain business or an advantage in the conduct of business.

## **12.0 RELEVANT FUNCTIONS AND ACTIVITIES**

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- 12.1 Relevant functions and activities are any function of a public nature, any activity connected with the business, any activity performed in the course of a person's employment and activity performed by or on behalf of a body of persons where the person performing that function or activity is expected to perform it impartially, in good faith, or is in a position of trust by virtue of performing it.

## **13.0 HOSPITALITY AND BUSINESS GIFTS**

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13.1 The Bribery Act 2010 does not seek to prohibit reasonable and proportionate hospitality, advertising, sponsorship and promotional or other similar business expenditure, as it is recognised that this constitutes an established and important part of doing business.

13.2 However, hospitality, promotional and similar business expenditure can be used as bribes.

13.3 The organisation expressly prohibits the giving and receiving of hospitality/business gifts and similar where the intention in doing so is to receive or confer an advantage in return for giving or receiving the hospitality/business gift or similar.

- i. All offers of business gifts should be referred to the Group Chief Financial Officer and should only be accepted if clearance has been received.



- ii. Business gifts should not be made without the permission of the Group Chief Financial Officer
- iii. A record of all business gifts made and received, and the reason for the gift should be retained.
- iv. All hospitality must be proportionate and reasonable and in line with the company policy. Guidance should be sought from the Group Chief Financial Officer as to whether the planned hospitality is proportionate and reasonable.
- v. Records should be maintained of all hospitality provided and accepted, including cost and reason for providing or accepting the hospitality.
- vi. Quid pro quo arrangements are expressly prohibited. Vii. Cash gifts are expressly prohibited.
- Viii. The provision or acceptance of entertainment of a sexual nature is expressly prohibited.
- ix. Acceptable hospitality and entertaining may include modest meals with people with whom we do business (such as providing a modest lunch after a meeting) or the occasional provision of or attendance at sporting or cultural events, provided that the intention is to build business relationships rather than to receive or confer an advantage.
- x. The provision of small promotional gifts, such as diaries, pens or similar, will generally be regarded as acceptable.
- xi. Staff reviewing expense claims should be alert to the provision of hospitality/business gifts that may be construed as a bribe.
- xii. All concerns should be reported.
- xiii. Any gift that's value would exceed £100 is expressly forbidden.

13.4 New business, change in business and contracts with external parties. Where Employees develop or seek to develop new avenues for business or new contracts, or where the nature of the business changes, they should inform their line manager of this in order that due diligence and a risk assessment of the circumstances can be undertaken.

13.5 Where a business relationship with an external party is sought or newly established,

13.6 or the nature of the relationship is changed, appropriate due diligence must be exercised to ensure that there are no circumstances giving rise to a concern. That external party must also be made aware of this anti-bribery policy.

## 14.0 ANTI MONEY LAUNDERING AND COUNTER-TERRORIST FINANCING

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14.1 Outcomes First Group is committed to preventing the use of its operations, services, or resources for money laundering or the financing of terrorist activities. In line with relevant UK legislation, including the Proceeds of Crime Act 2002, the Terrorism Act 2000, and the Money Laundering Regulations 2017, the Group will take reasonable and proportionate steps to identify and mitigate risks, including conducting appropriate due diligence on third parties, monitoring financial transactions where relevant, and reporting any suspicions through the appropriate channels. All employees must remain alert to potential indicators of money laundering or terrorist financing and report concerns in

accordance with the Group's Whistleblowing Policy. The organisation expressly prohibits any activity that facilitates, enables, or disguises the proceeds of crime or the movement of funds for unlawful purposes.

In line with recognised ESG standards and good-practice frameworks (including GRI 205, UN Global Compact Principles 10 and 12, and OECD Due Diligence Guidance), we integrate AML and CTF considerations into our wider governance, ethical conduct, and supplier-management processes to support responsible and compliant business practices across our value chain.

## **15.0 FACILITATION PAYMENTS**

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15.1 Facilitation payments are small bribes that are paid to speed up or facilitate government action. Although they are commonplace in some foreign countries, they are regarded as bribes and are illegal under the Bribery Act 2010. The organisation expressly prohibits facilitation payments of any sort. Any member of staff placed under pressure to make a facilitation payment should refer the matter to the Group Chief Financial Officer immediately.

## **16.0 DONATIONS**

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16.1 The organisation expressly prohibits the giving of donations to political parties. Any charitable donation must be consistent with the organisation's policy on charitable giving and with the knowledge and consent of the anti-bribery officer. The organisation expressly prohibits the making of charitable donations where the purpose of the donation is to secure an advantage. All charitable donations must be made without expectation of reward.

## **17.0 REPORTING CONCERNS**

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17.1 All members of staff have a responsibility to prevent, detect and report all instances of bribery. Staff should therefore be alert to the possibility of bribery.

17.2 Anyone who has concerns regarding acts of, or potential acts of bribery, should speak to their line manager in the first instance. If for any reason a person is not able to speak to their line manager, who should then contact the Group Chief Financial Officer.

17.3 All reports will be treated with the utmost confidentiality. However, concerns can be reported anonymously to the Group Chief Financial Officer. Further information about reporting concerns is available in the Group Whistle Blowing Policy.

## 18.0 RESPONSIBLE OFFICER

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- 18.1 The Groups Chief Financial Officer is responsible for monitoring the Anti-Bribery policy and all questions and concerns should be referred to them.

## 19.0 SANCTIONS

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- 19.1 The organisation treats breaches of the anti-bribery policy with maximum seriousness and will investigate any potential breach in accordance with the disciplinary policy. The ultimate sanction for a breach of the Group Bribery Policy will be summary dismissal for gross misconduct.

## 20.0 ASSOCIATED POLICIES

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- 20.1 This policy should be read in conjunction with the Group Code of Conduct and Ethics Policy, Disciplinary Policy and Whistleblowing Policy.



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